## **Quality Policy**

At ARC & YARD CONSTRUCTIONS, we are committed to delivering superior-quality construction projects for residential and commercial properties across Tamil Nadu. Our approach to quality is rooted in strict adherence to the guidelines and standards established by the Bureau of Indian Standards (BIS), ensuring safety, durability, and excellence in every project we undertake.

## **Key Principles of Our Quality Commitment:**

- 1. Compliance with BIS and Indian Standards Codes: We strictly follow the applicable BIS guidelines and IS codes governing construction practices, including but not limited to:
  - o IS 456:2000 Code of Practice for Plain and Reinforced Concrete.
  - o IS 1893:2016 Criteria for Earthquake-Resistant Design of Structures.
  - o IS 1200 Methods of Measurement of Building Works.
  - IS 875 (Parts 1 to 5) Code for Loads on Buildings and Structures.
  - IS 800:2007 General Construction in Steel. These standards ensure the highest levels of safety, quality, and compliance in all our construction projects.
- 2. Client-Centric Approach: Understanding and addressing our clients' unique needs is fundamental to our work. By maintaining transparent communication and delivering tailored solutions, we strive to achieve complete customer satisfaction.
- 3. Skilled Workforce and Training: Our team is well-versed in the application of BIS guidelines, IS codes, and best construction practices. Through regular training and skill enhancement programs, we empower our workforce to excel in their roles with professionalism and accountability.
- 4. Innovative and Sustainable Practices: By combining modern construction technologies with the guidelines of BIS and Indian Standards, we enhance efficiency, safety, and sustainability in our projects. We also promote environmentally responsible practices to minimize our ecological impact.
- Robust Quality Management System: Our quality management framework includes regular inspections, audits, and project reviews to ensure compliance with BIS guidelines and IS codes. We identify opportunities for improvement and implement corrective and preventive measures promptly.
- Continuous Improvement: We are dedicated to evolving with the construction industry by adopting advancements in technology, materials, and standards. This ensures that we consistently meet and exceed client expectations.
- 7. Environmental Responsibility: In alignment with BIS and IS codes such as IS 456:2000, we adopt eco-friendly construction practices, efficiently manage resources, and reduce waste to contribute to a sustainable future.

## **Communication and Responsibility:**

This Quality Policy is effectively communicated to all employees, contractors, and stakeholders to ensure alignment with our commitment to quality. Every member of ARC & YARD CONSTRUCTIONS is encouraged to uphold our standards by integrating quality as a core value in their work.

By adhering to BIS guidelines and the principles outlined in this policy, we aim to establish ourselves as a trusted leader in the construction industry in Tamil Nadu. At ARC & YARD CONSTRUCTIONS, quality is not just a benchmark—it is a promise to our clients and a reflection of our values.